SAFETY AND CONDUCT

Child Safety and Protection of Minors Policy

How IdeaTopic protects students under 18, what is prohibited absolutely, and the rights a parent or guardian holds over a child's account.

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IMPORTANT

Any sexualised content involving a person under 18, and any sexualised approach to a person known or suspected to be under 18, results in immediate permanent closure and a report to the Nepal Police, without notice to the account holder.

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AT A GLANCE

A plain-language summary. The numbered clauses below are what legally applies.

- Most people using this Service are school and college students. It is designed on that assumption.
- Minimum age 13. Under 18 requires a parent or guardian to know and permit it.
- No private messaging between users, by design.
- Never upload a marksheet, admit card or citizenship document -- including your own.
- A parent or guardian can see, correct or delete their child's data.

1. Why this policy exists

1.1 This Service is a study platform used by school and university students, as well as by professionals and other learners. A substantial proportion of its users are under 18.

1.2 A platform designed for adults and used by children is unsafe. This one is designed on the assumption that children are present.

> *That assumption drives specific product decisions listed below, not a general statement of concern.*

1.3 This policy forms part of the Terms of Use and is to be read with the Community Code of Conduct and the Acceptable Use Policy.

1.4 Where this policy conflicts with any other document on a child safety matter, this policy prevails.

1.5 Nothing in this policy limits our obligations under the laws of Nepal relating to children.

2. Age requirements

2.1 The minimum age to hold an account is 13.

2.2 A person aged 13 to 17 may hold an account only with the knowledge and permission of a parent or legal guardian.

2.3 Reading and downloading require no account and therefore no age declaration.

2.4 We do not knowingly permit an account to a person under 13, and we close any such account on discovery.

2.5 We delete personal data collected from a person under 13 on discovery.

2.6 We do not require documentary proof of age, because collecting identity documents from children would create a larger risk than it removes.

> *Age verification by document upload would mean holding a database of children's identity documents. The safer design is to hold as little as possible and to prohibit the conduct that makes age matter.*

2.7 A parent or guardian who believes their child has an account below the minimum age should contact us and we will close it.

3. Design decisions that protect minors

3.1 There is no private messaging between users. All discussion is public and visible to moderators.

> *The single most effective protection on a platform used by children is the absence of a private channel between an adult and a child.*

3.2 Profiles do not carry telephone numbers, addresses, dates of birth or school locations.

3.3 We do not ask for a date of birth or a citizenship number at any point.

3.4 A display name may be a pseudonym. Real names are not required.

3.5 Location is not collected and is not displayed.

3.6 The Service carries no advertising, so no advertising profile of a child is built.

3.7 There is no payment mechanism, so a child cannot spend money on the Service.

3.8 Reporting is available on every item of content without an account.

4. Absolutely prohibited

4.1 Any material that sexualises a person under 18, in any form, whether photographic, drawn, written or generated.

4.2 Any sexual or romantic approach to a person known or suspected to be under 18.

4.3 Any attempt to move a conversation with a minor to a private channel off the Service.

4.4 Any request for photographs, personal contact details, a home address or a school location from a minor.

4.5 Any attempt to arrange a meeting with a minor.

4.6 Any material encouraging a minor towards self-harm, disordered eating or substance use.

4.7 Any impersonation of a teacher, examiner or official in order to obtain a minor's trust or information.

4.8 Each of these results in immediate permanent closure and a report to the authorities, without notice to the account holder.

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5. Personal documents

5.1 Do not upload a marksheet, transcript, certificate, admit card or result -- your own or anybody else's.

5.2 Do not upload a citizenship certificate, passport, national identity card or PAN card.

5.3 Do not upload a photograph in which a school identity card, register or name board is legible.

5.4 Do not upload a photograph of a classroom in which other students are identifiable.

5.5 Material of this kind is removed on identification, before any assessment, and without waiting for a complaint.

5.6 A student who uploads their own documents is protected by this rule as much as one who uploads another's.

5.7 The Secret Pocket feature in the mobile application exists for a student's own private documents and is not published anywhere.

6. Parents and guardians

6.1 A parent or legal guardian may ask what personal data we hold about their child.

6.2 A parent or guardian may ask us to correct inaccurate data about their child.

6.3 A parent or guardian may ask us to delete their child's account and data.

6.4 A parent or guardian may ask us to remove specific content their child published.

6.5 We respond to such a request within thirty days and we do not charge.

6.6 We may ask for evidence of the relationship before acting, so that we do not act on a request from somebody else.

6.7 We will consider the child's own views where they are old enough to express them, and will not use a guardian request as a route to surveil an older teenager.

> *A guardian right that overrides a 17-year-old entirely can itself be misused. The balance here is deliberate and is applied case by case.*

6.8 Requests should be sent to legal@lacspace.com with "Guardian request" in the subject line.

7. Reporting a concern

7.1 Any concern about a child's safety should be reported to abuse@lacspace.com with "Child safety" in the subject line.

7.2 Reports marked in this way are prioritised above all other reports.

7.3 You do not need an account to report, and you may report anonymously.

7.4 We do not disclose the identity of a reporter.

7.5 If a child is in immediate danger, contact the Nepal Police on 100 first. A platform report is not an emergency service.

7.6 The national child helpline in Nepal is 1098 and operates independently of us.

7.7 We act on a credible child safety report within twenty-four hours.

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8. What we do with a report

8.1 Content is removed immediately, before any assessment of authenticity.

8.2 The account is suspended pending review, and closed where the report is substantiated.

8.3 Evidence is preserved in a restricted, access-logged store.

8.4 We report to the Nepal Police where the material or conduct appears to constitute an offence.

8.5 We do not notify the account holder of a child safety report or of a referral, because doing so would risk evidence and, potentially, a child.

8.6 We cooperate fully with any investigation, in accordance with the Law Enforcement and Legal Requests Policy.

8.7 We do not require a court order before removing material of this kind.

8.8 A person closed under this policy may not create a new account, and we take active steps to prevent it.

Version history

v1.0 - 14 September 2026

- Reworded who uses the Service -- school and university students, professionals and other learners -- without changing any obligation, contact or remedy.

v1.0 - 29 August 2026

- Initial publication.
- Recorded the absence of private messaging as a deliberate child protection decision rather than a missing feature.
- Explained why age verification by document upload is not used.
- Added guardian access rights with a balancing clause for older teenagers.
- Added the Nepal Police and child helpline numbers.

Publisher, contact and document control

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Governing law	This document is governed by the laws of Nepal, with the courts of Kathmandu, Nepal having jurisdiction.

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